

Hundreds of Eversource and contractor storm response team personnel, including nearly 150 line crews, have been responding since 10 p.m. last night to widespread outages mainly in the western, central, and northern regions, due to heavy wet snow felling branches and trees onto our equipment. As of this time, approximately 27,700 customers are without power, mostly in the Newport, Tilton, and Chocorua areas. With the heaviest of the precipitation behind us, and with the assistance from additional resources arriving today, we will be working around the clock until all customers have their power restored.

Most of our area was spared, but as always, if your emergency dispatchers need to contact Eversource, please follow the instructions below.

**Priority 1 Calls - Life Threatening/Imminent Danger**

An unlisted telephone line has been established exclusively for municipal emergency dispatchers to report life threatening emergencies to Eversource's New Hampshire System Operations Center (SOC). The SOC monitors the distribution system around the clock to quickly identify and respond to problems on the local electric grid through the deployment of "trouble shooters" located in work centers across New Hampshire. The telephone number to the SOC has been communicated separately to maintain its confidentiality.

**Priority 2 & 3 Calls - Hindering Emergency Operations & Non-Life Threatening Electrical Hazards - 1-800-386-4086**

Please use this unlisted, confidential telephone number to report situations that either hinder emergency operations or present non-life threatening electrical hazards which require emergency crews to stand by. This line is for official municipal use only and is answered 24/7 at Eversource's Customer Call Centers.

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**For reporting power outages at municipal facilities**, including critical accounts, please call 1-800-662-7764, the telephone number for Eversource's NH customers. Power outages can also be reported online at <https://www.eversource.com/psnh/customer/Outage/OutageLogin.aspx>.

**Tracking Power Outages** - Power restoration can be tracked on our enhanced outage map found at <https://www.eversource.com/psnh/outage/outagemap.aspx> or monitored on [Twitter](#). [Click here to watch a short video showcasing the new features.](#)