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Commissioner of Safety

# State of New Hampshire

## DEPARTMENT OF SAFETY DIVISION OF MOTOR VEHICLES

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## PRESS RELEASE

### NEW HAMPSHIRE DIVISION OF MOTOR VEHICLES TO CLOSE OFFICES FOR TWO-DAYS DURING SOFTWARE UPGRADE

CONCORD, NH – The NH Department of Safety, Division of Motor Vehicles (DMV) will implement a new driver licensing system in October to replace the current system originally implemented in the 1980s. Implementation of the new system will require the closure of all DMV offices on Monday, October 9<sup>th</sup> and Tuesday, October 10<sup>th</sup> and will temporarily limit some services.

“Although temporarily closing DMV offices is required during this transition time, we are aware of how the closure will impact our customers,” said DMV Director Elizabeth Bielecki. “Hopefully, by providing advanced notice, we will minimize the inconvenience this closure will cause.”

During the transition:

- Town/City Municipal clerks will not be able to process the state portion of vehicle registrations from Friday, October 6, through Tuesday, October 10.
- Online services, including Online Driver License Renewal and Online Ticket Pay, will not be available from Wednesday, October 4, through Wednesday, October 11.
- Ticket pay by phone will not be available on Monday, October 9, and Tuesday, October 10. To pay a ticket by phone on another day during normal business hours, please call 1-800-272-0036.

Customers are encouraged to complete DMV transactions regarding driver licenses and registrations in advance of expiration dates if they expire during the transition period. In the days following implementation of the new system, customers may experience longer than usual wait times and are asked to plan their visit accordingly.

Save time by completing forms in advance of your visit. Answers to frequently asked questions and forms are available at the DMV website at [www.nh.gov/dmv](http://www.nh.gov/dmv).

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